

# How to Use the Loppi Machines: Picking Up Your Tickets at Lawson/Ministop Stores



## Step 1: Find a Lawson or Ministop near you

The Loppi machines are installed inside all Lawson stores and most Ministop locations. \*Some event tickets are unavailable through Loppi.

## Step 2: Tap “Lawson Ticket” button

From the main screen, tap the “Lawson Ticket” logo at the bottom left of the screen.



## Step 3: Tap “Collect/Pay for Booked Ticket”

Tap the “予約済みチケットのお引取り/お支払い” button on the far left to collect and/or pay for the ticket you previously booked online.



## Step 4: Input Application Number, etc.

In the top field, input the 10-digit Application Number. In the bottom field, input the phone number that was registered online when the tickets were booked.

Please be noted, you will not be able to complete the transaction if the phone number is typed incorrectly.



## Step 5: Confirm Ticket Details

Double-check the information displayed on the screen regarding your booked tickets.

If there are no mistakes, tap the “確定する” button to confirm.





## Step 6: Tap the “Agree” Button

An agreement regarding the Privacy Policy will appear. Tap the “同意する” button if you agree.



## Step 7: Select Ponta Card Option

Customers who own a Ponta Card can select “はい” to recall their details registered to their card. If you don't own a Ponta Card or don't wish to recall your information, tap “いいえ”.

\*To recall your Ponta information, your Ponta ID must be registered under your Lawson Web Membership.



## Step 8: Input Your Name and Phone Number

Input your name in the top field. (Please leave a space between your last and first name.)

In the bottom field, input your phone number.

## Step 9: Tap “Confirm”

Double-check the details displayed on the screen, and if everything is correct, tap the “確定する” button to confirm.

## Step 10: Collect Your Tickets from the Checkout Counter

Take the slip issued by the Loppi machine to the cash register within 30 minutes to collect your tickets there at the counter. If your selected payment method is “in-store”, also make your payment at the counter.

\*The slip will become invalid after 30 minutes.

\*Some Loppi functions may be temporarily unavailable due to system maintenance.

\*Please be noted, booked tickets cannot be changed. Additionally, once the tickets are issued, refunds and exchanges will not be accepted under any circumstances